



Fourteen years consulting:

- *Analyzing and defining strategic objectives of an organization*
- *Planning operational solutions to meet organization needs*
- *Managing resources to define, schedule, develop, and implement solutions.*

Clients/Employers:

- Texas Instruments
- American Airlines Travel Services
- Motorola
- Mitsubishi Motor Sales of Europe
- Queensland State Government
- Ernst & Young
- EDS
- U.S. Federal Government
- Mid-size and entrepreneurial organizations.

Education:

- MBA from Thunderbird
- Computer Science Bachelor Degree.

Certifications:

- Working on Project Management Institute; Certified Project Management Professional (PMP).
- e-Commerce Certification (1999), Southern Methodist University School of Engineering, Dallas, TX 75205
- Facilitator, IBM-certified
- Information Engineering Certificate.

EXPERIENCE

U.S. FEDERAL GOVERNMENT (January 2003 to Present)

Consultant to the Veterans Administration as a Project Manager/Planner on multi-million dollar initiatives forming one of the most complex health systems in the nation.

E-COMMERCE (December 1998 to January 2003)

Provided strategic direction and implemented solutions for businesses across industries:

- A web portal for a financial services firm to disseminate up-to-the-minute fund information
- Business strategy and marketing retreats
- Intranet/Extranet site for a team of appellate lawyers
- On-line retail catalogs for nationally known manufacturers.

ERNST & YOUNG CONSULTING (April 1997 to December 1998)

Specialized in aligning Business Strategies and Information Technology (IT) in organizations undergoing mergers and acquisitions.

QUEENSLAND DEPT OF TRANSPORTATION, AUSTRALIA (Nov. '95 to April '97)

Project Manager on largest software development project underway in Australia. Managed teams to define goals, develop plans, track progress.

MITSUBISHI MOTOR SALES-EUROPE (March 1995 to Nov. 1995)

Provided strategic direction for start-up of European technical center. Implemented process reviews, trained Dutch and Japanese staff, and helped create roadmap for process improvements.

MOTOROLA (March 1992 to March 1995)

Managed team of consultants who assisted business areas (Marketing, Manufacturing, Purchasing) in improving internal processes to gain efficiencies to the bottom line.

AMERICAN AIRLINES TRAVEL SERVICES (November 1990 to March 1992)

Worked with management to define system needs for multi-million dollar central reservations software between AMR/Budget/Hilton. Analyzed business needs via facilitated work sessions, weekly meetings, interviews, and data and process modeling.

INTERNATIONAL MARKETING, TEXAS INSTRUMENTS, INC (Sept '84 to Sept '90)

Facilitated requirements gathering at Texas Instruments across 20 departments world-wide which resulted in joint agreement of 245 marketing, manufacturing, and shipping reports distributed to more than 2000 employees. Helped identify \$200,000 annual savings.